

FOUNTAIN INSTALLATION & CARE

101 FOUNTAIN CARE

1. Must keep water at proper level. Remember a fountain loses lots of water through evaporation. You will need to add water daily.
2. To keep scale down use protec as per directions on bottle.
3. To keep algae down use fountec as per directions on bottle.
4. Keep fountain free and clear of debris.
5. Drain fountain completely every month and refill to proper level. Helps keep this helps scale down. The more often you drain it and replace the water the less scale you will have. Make sure pump is off.
6. If fountain is not flowing properly check the following:
 - a. Make sure pump is running.
 - i. If pump is not running make sure it has power.
 - b. Make sure water is full.
 - c. Make sure pump hose is not kinked or bent.
 - d. Make sure pump filter is clean.
 - e. Make sure pump regulator or flow control is open.
7. Do not use soft water for your fountain water source. Soft water is created by using salt, which will cause your fountain to develop a white build up quicker.

Please Note:

- You must supply the power and water for your fountain. We do not do electrical work.
- Your fountain location must be level. There will be additional charges for leveling and having to make additional trips.
- **Do not** use chlorine in fountains. It will ruin the impellers in the pumps and cause the scale to develop on the surface quicker.

FLOAT INFORMATION

Float systems are available on some but not all fountains. Starting cost for a float system is \$79.00. This does not include hooking it to your water supply. We do not do that service. Float systems do not have any warranty. If the float has manufacture defects it will be replaced but there will be a charge for labor and equipment to do the replacement.

For large fountains that require a fork lift installation or many men to install, you should not hide the floats under the spheres or hard to move items. Floats can go bad and need fixing. So if you hide them, to fix them will be your sole responsibility.

PUMPS

Pumps for large fountains that require a fork lift installation or many men to install should not be hidden under the spheres or hard to move items. Pumps can go bad and need fixing. If you hide them, to fix them will be your sole responsibility.

WATER MAINTENANCE/ISSUES

Fountains evaporate a lot of water. Depending on the fountain this can be several inches per day or more. The warmer it is the more water the fountain will evaporate. Just because the fountain is losing water does not mean it is leaking. More than likely it is losing the water through evaporation. To test this, turn the fountain off in the evening and fill it completely full. Leave it off all night. Check the fountain in the morning. It will have lost a small amount of water at night, but if it is leaking it will lose lots of water.

Warranty: warranty only covers parts. It does not cover trip charge or labor charges.

Fountains can also lose water through splashing. Some fountains splash more than others. A fountain that splashes a lot can lose lots of water in a day and require filling frequently. Service calls for leaking fountains which turn out to be evaporation will be charged at \$55.00 per man hour.

Most important, once fountain is working correctly is to make sure you spend lots of time enjoying your new addition to your environment.

INSTALLATION QUESTIONS

Please fill out the following form to get an installation estimate from The Green Goddess. All fields must be filled out in full.

1. Accessibility

- a. Width of gate _____
- b. Is the fountain location easy to get to?
Yes_____ no_____
- c. Are there steps or stairs in path to fountain?
Yes_____ no_____
- d. Is path to fountain site paved or dirt?
Paved_____ dirt_____

2. Forklift/Crane

- a. Is a forklift or crane needed? Yes_____no_____
 - i. If yes, is the accessibility for the forklift compatible?
Yes_____ no_____
 - ii. If yes, and site is not forklift compatible, is the site crane compatible? Yes_____ no_____

3. Power

- a. Is there power to the fountain site? Yes_____ no_____
(Small fountain pumps require GFI receptacle, 120 volts. This plug needs to be within reach of the pump cord. Most pumps come with a 6ft or 15ft cord. When purchasing a fountain, make sure you ask the length of the cord and note it here).
Cord length on pump_____

4. Fountain Surface

- a. Is the site for the fountain level? Yes_____ no_____
 - i. If the site is not level it needs to be leveled.
- b. Is the fountain going on cement or pavers?
Yes_____ no_____

Are there any special details we need to know about? If so, list below.

Set-up labor is \$55.00 per man /per hour.

This form must be returned to us before delivery date.

Customer signature:_____